

Service Advisory

MSA motionSCOUT PASS Device

February 2026

PLEASE READ AND TAKE ACTION NOW

MSA Corporate Center
1000 Cranberry Woods Drive
Cranberry Township, PA 16066
800.MSA.2222
www.MSAsafety.com

Dear Valued MSA Customer,

This Service Advisory is to inform you of actions you need to take regarding your MSA motionSCOUT PASS devices. Affected models were manufactured between June 1, 2024 and December 31, 2025 and are listed in Table 1 below.

MSA has found that the audible alarm of these devices has the potential to stop functioning during an alarm condition. The visual alarm (flashing light) continues to function as intended.

MSA has not received any reports of injuries associated with this condition. However, we are requesting that you follow the actions in this notice as soon as possible.

Table 1: Affected Model Numbers

Model Number	Material description
10088031	motionSCOUT
10088475	motionSCOUT R [manual alarm reset]
10088476	motionSCOUT K-R [key vers, manual reset]
10088477	motionSCOUT T-R [manual alarm reset]
10088478	motionSCOUT K-T-R [key, temp sen, reset]
10091540	motionSCOUT K-T-UK
10088031-CN	motionSCOUT
10088032-CN	motionSCOUT K [key version]
10088033-CN	motionSCOUT T [temperature sensor]
10088034-CN	motionSCOUT K-T [key version with temp.]



If your device falls within this timeframe, please contact MSA to make arrangements to send in your device for replacement.

A. Identifying your unit

To determine if your device is eligible for replacement, follow the steps below:

1. Locate the product label found on the back of the unit (figure 1)
2. Verify that the **Part Number** is shown in Table 1
3. Open the device and remove the batteries to view the manufacturing label (figure 2)
4. Verify that the **Manufacturing Date** (mm/yy) is **06/24 through 12/25**



Figure 1: Product Label (backside of device)



Figure 2: Manufacturing Label (inside of device)

Addressing Affected Units

Please contact MSA at the details below to make arrangements for replacement of your device, or if you have any questions regarding this Service Advisory. Please reference this notice when making arrangements to replace your device.

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MSA Customer Service:

US and Canada: Email us at ProductSafetyNotices@msasafety.com or call 866-672-0005

Europe, Middle East, and Africa: Email us at ProductUserNotice@msasafety.com

China: Email us at info.cn@msasafety.com

APAC: Email us at CSPAR@msasafety.com

or contact your local MSA customer service representative.

Thank you for your continued trust in our products.

Best regards,



Adam Troup
Product Safety Manager